



**PRODUCT NAME**

Rhino “The Comfort Collection” carpet range

**PRODUCT DESCRIPTION AND ITS INTENDED USE**

Discover softer depths in our plush and welcoming Rhino Comfort Collection. Offering lasting protection from spills and sun, and coming in a range of tones for those seeking a little luxury in their life. Made from stain-resistant and UV stable Luxura™ and enhanced with RhinoShield®, the Rhino Comfort Collection promises to look and feel special for years to come. Suitable for all residential applications where comfort is a priority.

**KEY TECHNICAL SPECIFICATIONS**

**FIFTH AVENUE**

- Usage: Residential
- Weight: 55oz
- Thickness: 15mm
- Width of roll: 3.66m
- Fibre: 100% Luxura™ SDN with RhinoShield®
- Product identifier: TSO-5527-55OZ
- Place of manufacture: Dubai, UAE

**MICHIGAN AVENUE**

- Usage: Residential
- Weight: 65oz
- Thickness: 18mm
- Width of roll: 3.66m
- Fibre: 100% Luxura™ SDN with RhinoShield®
- Product identifier: TSO-5527-65OZ
- Place of manufacture: Dubai, UAE

**PARK AVENUE**

- Usage: Residential
- Weight: 85oz
- Thickness: 18mm
- Width of roll: 3.66m
- Fibre: 100% Luxura™ SDN with RhinoShield®
- Product identifier: TSO-5527-85OZ
- Place of manufacture: Dubai, UAE

**LEGAL AND TRADING NAME OF THE MANUFACTURER**

Standard Carpets Ind. LLC

Address for service:  
PO Box 490014,  
Dubai, UAE

Website: [www.standardcarpets.com](http://www.standardcarpets.com)  
Email: [info@standardcarpets.com](mailto:info@standardcarpets.com)

**LEGAL AND TRADING NAME OF THE IMPORTER**

The Interiors Group

Address for service:  
PO Box 105 806  
Auckland, 1010

Website: [www.theinteriorsgroup.nz](http://www.theinteriorsgroup.nz)  
Email: [support@theinteriorsgroup.nz](mailto:support@theinteriorsgroup.nz)  
Phone: (09) 304 0578  
NZBN: 5741329

**RELEVANT BUILDING CODE CLAUSES**

- B2 Durability: Performance clauses B2.3.1(a) (ii) and (iii) and B2.3.2
- C3 Fire affecting areas beyond the fire source clause C3.4(b)
- D1 Slip
- F2 Hazardous Building Materials: Performance clause F2.3.1
- G6 Airborne & Impact Sound clauses G6.3.1 and 6.3.2

**STATEMENT ON HOW THE BUILDING PRODUCT IS EXPECTED TO CONTRIBUTE TO COMPLIANCE**

- **B2.3.1(c) (i) and (ii) and B2.3.2:** Comfort Collection carpets are designed and manufactured to be durable, meeting this clause when the flooring is installed to ASNZS2455.1-2007 standard, furthermore maintained to the standard required in the care and maintenance guide. Refer to the care guide for further information. Care guides and warranties available online at [www.carpetcourt.nz/warranties](http://www.carpetcourt.nz/warranties).
- **C3.4(b):** Comfort Collection carpets meet or exceed the performance criteria required by clause C3.4(b) passing the required Critical radiant Flux testing.
- **D1.2.1.2(b) and 2.1.5:** Comfort Collection carpets are deemed acceptable wet slip as per table 2, 2.1.2(b).
- **F2.3.1:** Comfort Collection carpets are manufactured in facilities that meet Green Label Plus standards, and have a range of total VOC's less than 0.5mg/m3.
- **G6:** Comfort Collection carpets laid on underlay are considered an acceptable solution





## LIMITATIONS ON THE USE OF THE BUILDING PRODUCT

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- Must be installed by a professional installer to ASNZS2455.1-2007 standard.
- Carpets, like all textiles, may fade or change colour particularly in areas exposed consistently to New Zealand's harsh UV conditions and sunlight, or may appear to have faded due to pile flattening through use. Shade sails, louvre systems, blinds, sheers and curtains offer protection and are recommended to protect your purchase, especially in North and West facing areas of your home.
- Colour change can also occur as the result of ozone, emissions from heating fuels and air conditioners, pesticides, cleaning agents, benzol peroxide and other household items.
- The texture of any carpet will change to some degree in heavy traffic areas. Such conditions constitute normal wear.
- Carpet requires proper installation; this is as important as the original quality and durability of the carpet. An improperly installed carpet will not look good nor wear well and may cause delamination, buckling, wrinkling and loss of tufts in the seam areas.
- The cushion under your carpet is one of the carpet's most important components. It is the base that helps the carpet retain its texture and appearance. A cushion that is too soft can adversely affect the performance of the carpet. A cushion that is too thick interferes with the anchoring of the carpet. To meet warranty requirements, carpet must be correctly installed in a proper indoor setting with a cushion meeting minimum requirements.
- There is no carpet which is completely stain proof. Our 100% Luxura™ SDN with RhinoShield® stain resistance treatment will increase your ability to clean up stains, not prevent stains.
- Pet urine can erode and destroy carpet backing, resulting in carpet delamination.
- This carpet can be damaged by acids or oil based or wax-based stains and substances, including but not limited to tar, shoe polish, paints, lipstick or mascara.
- If stains are saturated this may result in wicking, these stains will release with additional recleaning for the life of the carpet from the original date of installation. Wicking is defined as a reappearance of previously cleaned stains due to liquid remaining in carpet backing or underlay.
- Carpet in heavy traffic areas will exhibit the most change. Over time and with use, the tips of the tufts in cut pile carpets will lose some twist, causing the carpet to bloom. This is a normal characteristic of carpet and is not considered a manufacturing defect.
- You can expect minor and normal differences between the colour and texture of a retail store sample and the true colour and texture of the actual carpet.
- Shading is a change in pile direction that results in an apparent change in colour due to the light reflecting in different ways. Solid colour cut-pile carpets will exhibit this more often than textured or patterned carpets. This is normal. Severe cases of shading are also known as pooling or watermarking and can result in permanent pile reversal after installation. No cause for this is known, and it is usually confined only to certain areas of an installation. Pooling or watermarking is not considered a manufacturing defect.
- Care guides and warranty is available online at [www.carpetcourt.nz/warranties](http://www.carpetcourt.nz/warranties).

## DESIGN REQUIREMENTS THAT WOULD SUPPORT THE APPROPRIATE USE OF THE BUILDING PRODUCT

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- Comfort Collection carpets must be installed over underlay meeting a minimum requirement of 80kg's per m<sup>3</sup> and 9mm thickness. With a maximum thickness of 12.5mm.
- Sheers and curtains offer protection and are recommended to protect your purchase, especially in North and West facing areas of your home.
- Floor must be flat, solid and level.
- Comfort Collection Carpets are made to perform in owner occupied, single family, residential homes.
- Comfort Collection Carpets are made for indoor use only.

## INSTALLATION REQUIREMENTS

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- Must be installed by a professional installer to ASNZS2455.1-2007 standard.
- Comfort Collection carpets must be installed over underlay meeting a minimum requirement of the manufacturer.
- For installation standards please refer to <https://www.standards.govt.nz/shop/asnzs-2455-12007/>





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**CLASS 1  
BUILDING PRODUCT  
INFORMATION SHEET**

**Rhino**

**MAINTENANCE REQUIREMENTS**

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- It is recommended to include a minimum of one professional cleaning every 18 months. You must show proof of cleanings in the form of a bill, invoice or statement for cleaning services. Along with these documents, it is recommended to keep a 600x900mm piece of carpet from your installation for your warranty and in case you ever need to make a repair.
- Care guides and warranties available online at [www.carpetcourt.nz/warranties](http://www.carpetcourt.nz/warranties).

For supporting information please contact [help.product@theinteriorsgroup.nz](mailto:help.product@theinteriorsgroup.nz)

**IS THE BUILDING PRODUCT/BUILDING PRODUCT LINE SUBJECT TO WARNING OR BAN UNDER SECTION 26 OF THE BUILDING ACT 2004?**

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No

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